



DTH RECHARGE



Step 1 : Select Services from Menu

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports
User LoggedIn Details		MONEY TRANSFER ▶		
UserCode*		AEPS/MICRO ATM ▶		
Date*		TRAVEL ▶		To Date*
View		CASH COLLECTION ▶		
		INSURANCE ▶		
		PAN CARD ▶		
		RECHARGE & BILLPAY ▶		




Step 2 : Select Mobile/DTH Recharge under recharge & BillPay





The screenshot displays the Mobisafar partner dashboard. The top navigation bar includes 'Channel Partner's', 'Partner's Wallet', 'Services', 'Register Complaint', and 'Reports'. A left sidebar contains a 'NEWS' section and a list of services: MONEY TRANSFER, AEPS/MICRO ATM, TRAVEL, CASH COLLECTION, INSURANCE, PAN CARD, and RECHARGE & BILLPAY. Below the services list are links for 'SBI Challan Cash Deposit', 'YesBank Advisory on Corona Lockdown', 'Corona Lockdown I-Card', 'UTI Pan Scanning Software', and 'Download Branding'. A central advertisement for 'MICRO ATM & KIOSK' features logos for various brands like ICICI, SWIGGY, zomato, OLA, and BAJAJ FINSERV. The ad also lists phone numbers for different recharge amounts (500-999, 1000-1999, 2000-2999, 3000-7999, 8000-19999) and provides contact information: website www.mobisafar.com and email sales@mobisafar.com.

[Click to Show Today Transaction](#)

Step 3 : Select DTH under recharge Type

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports	  
Pre-Paid Recharge					
Recharge Type*	<input type="text" value="DTH"/>				
Operator*	<input type="text" value="--Select--"/>				
Consumer No.*	<input type="text"/>	Click to Special offer on selected number			
Amount*	<input type="text"/>				
<input type="button" value="Submit"/> <input type="button" value="Reset"/>					

Step 4 : Enter Operator name, Consumer number and amount. Press Submit to initiate Recharge

Channel Partner's	Partner's Wallet	Services	Register Complaint	Reports	  
Pre-Paid Recharge					
Recharge Type*	DTH <input type="button" value="v"/>				
Operator*	Tata Sky <input type="button" value="v"/>				
Consumer No.*	1268192091		Click to Special offer on selected number		
Amount*	100				
<input type="button" value="Submit"/> <input type="button" value="Reset"/>					

FAQ

Transaction status is showing "Failed"

➤ Amount already refunded in your wallet. Please check ledger statement.

Transaction status is showing "Pending", but balance not updated

➤ Please raise complaint on portal. Our customer care executive will get back on this.

Transaction status is showing "Success", but balance not updated

➤ Please raise complaint on portal. Our customer care executive will get back on this.

Recharge on wrong number

➤ Please raise complaint on portal with Correct Mobile No or DTH No. Our customer care executive will get back on this.



THANK YOU

